

CONVERSION PROGRAM PROGRESS REPORT: Solstice West AKA Solstice RTC
in Utah and Solstice East and Equinox in NC
By Rev. Minister Angela Smith of COPE (<https://www.cope.church>) Dated: 10/20/21

The HEAL Mission of COPE has received 29 separate complaints from individuals and families alleging abuse, one former employee reported via e-mail/webform to HEAL Mission "i was an employee of Solstice in layton Utah and there was abuse. They made a girl sleep outside on a porch for ten days only with a pillow for the first 4 days then gave her a blanket she cried all night, we let her come in and we were written up then terminated. Also there is a girl there now named Amber Norsingle and she has a arrest record in Weber County it pulls up on the internet under her name , rumor has it it was for drugs and she is a Lead Mentor that is pretty scary I wonder if others have prison arrest records???? There was so much more the most disturbing is the therapist one guy was having sexually relation with a girl in treatment he would do sessions with her late at night and she would brag they were boyfriend and girlfriend and a few more details. Wonder if her parents knew they were spending 7,000 a month to have their troubled teen be molested by the therapist. Maybe you should google a few names of the staff I just heard about Amber and googled it, Yes she still is employed there," isolation/solitary confinement, censored/monitored/restricted communication (communication blackouts and held incommunicado), improper use of physical restraints, physical abuse, deceptive marketing, and fraud at Solstice programs (11 in Utah and 18 in North Carolina). Some of these complaints are referenced online and others remain confidential and on file with the church. With the intention of providing an opportunity for closure, clarification, and potentially peace, on 10/12/21 Rev. Angela Smith invited Solstice victims (families and survivors) as well as staff whistleblowers to provide a guest sermon. That invitation read thus:

"Dear Solstice RTC, Solstice East, and Equinox Survivors and Families,

Solstice RTC, Solstice East, and Equinox (Solstice) is on the HEAL Mission watch-list (of fraudulent and abusive programs) and enrolled in the COPE Conversion Program based on your reports to the HEAL Mission alleging fraud, abuse, and/or other violations. You can learn more or refresh your memory at <https://www.heal-online.org/thelist.htm> and/or <https://www.heal-online.org/solstice.htm> .

The HEAL Mission and COPE Conversion Program (for Conversion Programs) has updated our protocols to provide entities populating the watch-list and/or enrolled in the COPE Conversion Program three ways off the watch-list or out of the program. Death and/or closure remains one way after which they will be buried at <http://www.beyondbusiness.net/youarenext.htm> with the others who didn't make it off the list or reform in time. Programs enrolled in the COPE Conversion Program/placed on the watch-list are also eligible for graduation if they meet the minimum Honesty In Marketing Standards described and/or provided via hypertext link at <https://www.cope.church/standards.htm> . The third option is merciful release. Merciful releases are determined by date of last directly reported to the HEAL Mission complaint (date of incident(s) of abuse), whether those incidents occurred prior to when by custom

or law the requirement to retain such records has expired, and whether Sponsors (you) are actively participating or maintaining interest in holding your program accountable.

The most recent complaint the mission has received on the North Carolina locations (East and Equinox) occurred in 2018 and for the Utah location occurred in 2016 (if you were abused later than that then you did not include the dates of your enrollment when you contacted the HEAL Mission) on Solstice. The custom is to retain such records for 11 years in North Carolina and 7 years in Utah. So, the requirements for merciful release have not been met. This is an invitation for you to provide a guest sermon no later than Wednesday, October 20th, 2021 at 8pm Pacific if you wish to provide one rather than have a progress report posted at that time. For sermons (including guest sermons), see <https://www.cope.church/sermons.htm> and for progress reports see <https://www.heal-online.org> . Here's how to participate:

1. In the body of an e-mail message write out your complete sermon and include answers to the following questions:

Did you report fraud or other unlawful actions to the proper authorities? If not, why? If so, what happened with the reports? (So, 2 part question)

Why do you believe Solstice should remain enrolled in the COPE Conversion Program?

2. Send that guest sermon to me at rev@cope.church with your first and last name (full) and notify me if you wish for your contact information to be included or for all feedback to be handled by the mission and/or church. Your full first and last name will be shared along with your sermon as written and provided by you. It will be posted as a Guest Sermon at <https://www.heal-online.org> , <https://www.heal-online.org/solstice.htm> , and <https://www.cope.church/sermons.htm> .

If no one provides a guest sermon and there are no new complaints received by the HEAL Mission of COPE by December 31st, 2022 the Utah location known as Solstice RTC and Solstice West will be mercifully released. If no one provides a guest sermon and there are no new complaints received by the HEAL Mission of COPE by December 31st, 2025, Solstice East and Equinox will be mercifully released.

Thank you in advance for participating. And, please learn more about how to value your contributions at <https://www.cope.church/givetoday.pdf>.

In Solidarity,

Rev. Angela Smith
HEAL Mission National Coordinator/Founding Mother of COPE"

Now, there was a vote on whether Solstice RTC (AKA Solstice West), Solstice East, and Equinox should remain on the watch-list initiated on April 5th, 2020 where all Sponsors of that program's placement in the COPE Conversion Program were invited to participate.

No one voted for merciful release or the equivalent at that time. HEAL Mission and the COPE Conversion Program recognize participation in the vote in April as recent enough participation even if Sponsors prefer more time to consider, write, and/or provide any guest sermon. While we understand this may be disappointing for Solstice, it is the hope that this progress report helps explain the reasons for the continued enrollment/placement in the COPE Conversion Program. Additional or continued participation by Sponsors, including providing guest sermons or participating in future votes will impact whether or not the program qualifies for merciful release or remains enrolled. Lack of participation by Sponsors where all other criteria for merciful release are met, will result in merciful release of the program.

Similar invitations will be going out to all survivor/victim/whistleblower e-mail lists and their respective programs placed on the watch-list. It may take some time to get through the entire list especially if enrollments pick up. But, we are working on it and everyone can submit Feedback at <https://www.cope.church/feedback.htm> at any time regardless of position regarding program placement or enrollment.

To close, I remind everyone that there are remedies at law. Labor trafficking, rape, fraud (misleading marketing/false advertising), false imprisonment, kidnapping, battery, assault, and any crime or tort you could name are actionable at law. The HEAL Mission of COPE is prepared to assist all victims by providing reporting resources and information for the sake of justice and we appreciate all Sponsors who selflessly contribute content for the sake of informing the public to help those exercising due diligence avoid becoming a victim. Reporting Guide Available at: <https://www.heal-online.org/report.htm> and <https://www.heal-online.org/solstice.htm> .