

CONVERSION PROGRAM PROGRESS REPORT: Q & A Associates in WV  
By Rev. Minister Angela Smith of COPE (<https://www.cope.church> ) Dated: 10/5/22

The HEAL Mission of COPE has received 26 separate complaints from individuals and families alleging emotional trauma, extortion, menacing/intimidation, verbal abuse, labor trafficking (forced to work at local businesses (Deerfield Restaurant and Pub and thrift store) without compensation), fraud, physical abuse/beatings, unqualified staff, coercive thought reform, rape, one survivor reported via e-mail to the HEAL Mission “I was raped 5 times while in their program and was told not to go to the hospital and was forced to stay even though I wasn't court ordered and over the age of 18 and signed myself in on my first day there. I was abused emotionally and mentally.”, and wrongful death (suicide) at Q & A Associates. Some of these complaints are referenced online and others remain confidential and on file with the church. With the intention of providing an opportunity for closure, clarification, and potentially peace, on 9/27/22 Rev. Angela Smith invited Q & A Associates' victims (families and survivors) as well as staff whistleblowers to provide a guest sermon. That invitation read thus:

"Dear Q & A Associates Survivors and Families,

Q & A Associates is on the HEAL Mission watch-list (of fraudulent and abusive programs) and enrolled in the COPE Conversion Program based on your reports to the HEAL Mission alleging fraud, abuse, and/or other violations. You can learn more or refresh your memory at <https://www.heal-online.org/thelist.htm> and/or <https://www.heal-online.org/qanda.htm> .

The HEAL Mission and COPE Conversion Program (for Conversion Programs) has updated our protocols to provide entities populating the watch-list and/or enrolled in the COPE Conversion Program three ways off the watch-list or out of the program. Death and/or closure remains one way after which they will be buried at <http://www.beyondbusiness.net/youarenext.htm> with the others who didn't make it off the list or reform in time. Programs enrolled in the COPE Conversion Program/placed on the watch-list are also eligible for graduation if they meet the minimum Honesty In Marketing Standards described and/or provided via hypertext link at <https://www.cope.church/standards.htm> . The third option is merciful release. Merciful releases are determined by date of last directly reported to the HEAL Mission complaint (date of incident(s) of abuse), whether those incidents occurred prior to when by custom or law the requirement to retain such records has expired, and whether Sponsors (you) are actively participating or maintaining interest in holding your program accountable.

The most recent complaint the mission received on Q & A Associates occurred in 2019 (if you were abused later than that then you did not include the dates of your enrollment when you contacted the HEAL Mission). The custom is to retain such records for 5 years in West Virginia. So, the requirements for merciful release have not been met. This is an invitation for you to provide a guest sermon by Wednesday, October 5th, 2022 at 8pm Pacific unless you prefer a progress report be posted at that time in lieu of any guest sermon. For guest sermons and progress reports see <https://www.heal-online.org> . Here's

how to participate:

1. In the body of an e-mail message write out your complete sermon and include answers to the following questions:

Did you report fraud or other unlawful actions to the proper authorities? If not, why? If so, what happened with the reports? (So, 2 part question)

Why do you believe Q & A Associates should remain enrolled in the COPE Conversion Program?

2. Send that guest sermon to me at [rev@cope.church](mailto:rev@cope.church) with your first and last name (full) and notify me if you wish for your contact information to be included or for all feedback to be handled by the mission and/or church. Your full first and last name will be shared along with your sermon as written and provided by you. It will be posted as a Guest Sermon at <https://www.heal-online.org> , <https://www.heal-online.org/qanda.htm> , and <https://www.cope.church/sermons.htm> .

If no one provides a guest sermon and there are no new complaints received by the HEAL Mission of COPE by December 31st, 2024, Q & A Associates will be mercifully released.

Thank you in advance for participating. And, please learn more about how to value your contributions at <https://www.cope.church/givetoday.pdf>.

In Solidarity,

Rev. Angela Smith  
HEAL Mission National Coordinator/Founding Mother of COPE"

Now, there was a vote on whether Q & A Associates should remain on the watch-list initiated on April 19th, 2020 where all Sponsors of that program's placement in the COPE Conversion Program were invited to participate. The majority voted against merciful release or the equivalent at that time. HEAL Mission and the COPE Conversion Program recognize participation in the vote in April as recent enough participation even if Sponsors prefer more time to consider, write, and/or provide any guest sermon. While we understand this may be disappointing for Q & A Associates, it is the hope that this progress report helps explain the reasons for the continued enrollment/placement in the COPE Conversion Program. Additional or continued participation by Sponsors, including providing guest sermons or participating in future votes will impact whether or not the program qualifies for merciful release or remains enrolled. Lack of participation by Sponsors where all other criteria for merciful release are met, will result in merciful release of the program.

Similar invitations will be going out to all survivor/victim/whistleblower e-mail lists and their respective programs placed on the watch-list. It may take some time to get through

the entire list especially if enrollments pick up. But, we are working on it and everyone can submit Feedback at <https://www.cope.church/feedback.htm> at any time regardless of position regarding program placement or enrollment.

To close, I remind everyone that there are remedies at law. Labor trafficking, rape, fraud (misleading marketing/false advertising), false imprisonment, kidnapping, battery, assault, and any crime or tort you could name are actionable at law. The HEAL Mission of COPE is prepared to assist all victims by providing reporting resources and information for the sake of justice and we appreciate all Sponsors who selflessly contribute content for the sake of informing the public to help those exercising due diligence avoid becoming a victim. Reporting Guide Available at: <https://www.heal-online.org/report.htm> and <https://www.heal-online.org/qanda.htm> .